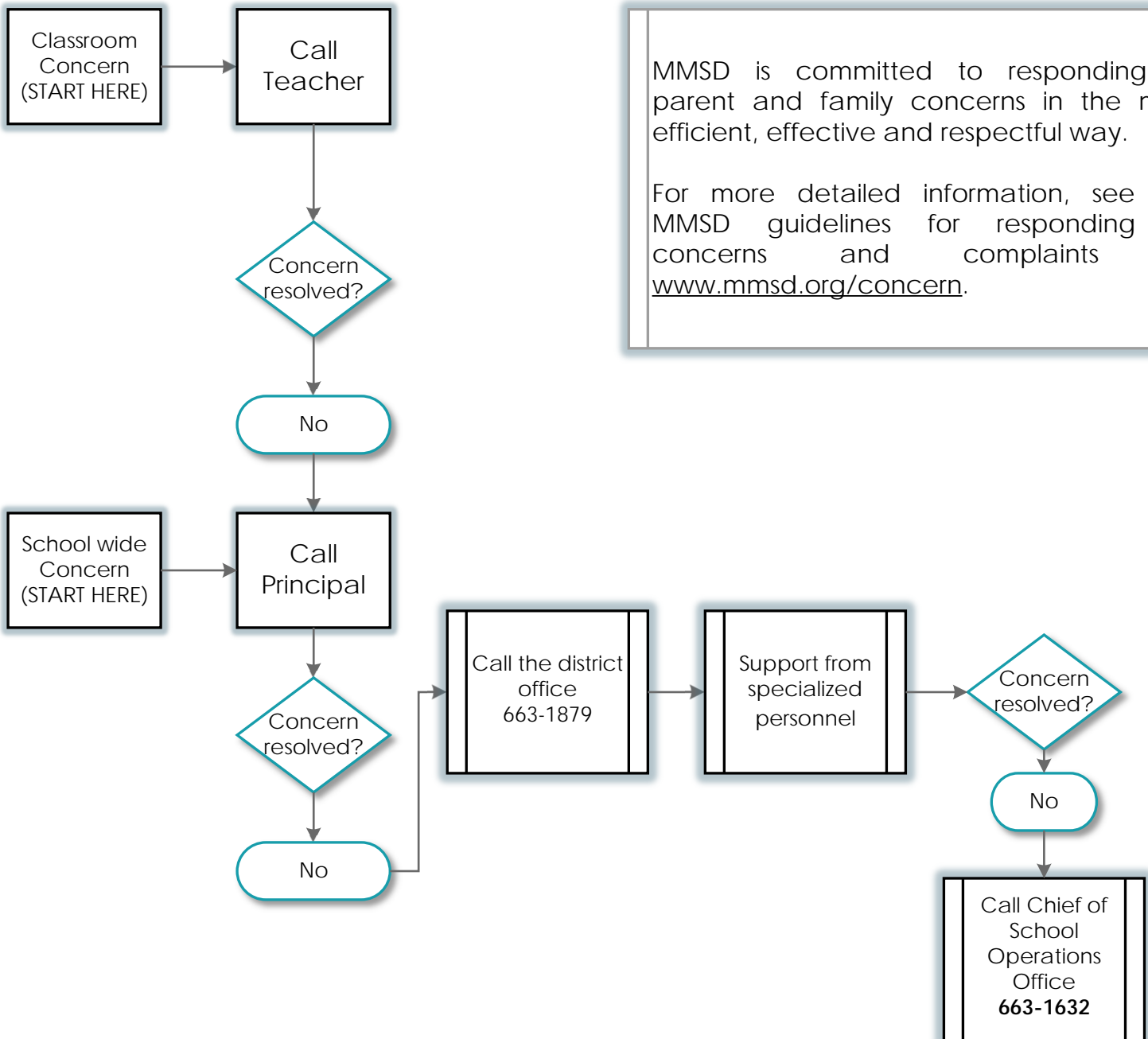




# Resolving concerns and complaints



MMSD is committed to responding to parent and family concerns in the most efficient, effective and respectful way.

For more detailed information, see the MMSD guidelines for responding to concerns and complaints at [www.mmsd.org/concern](http://www.mmsd.org/concern).